

**EXAM CONTINGENCY PLAN**

2022/23

This plan is reviewed annually to ensure compliance with current regulations

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| Approved/reviewed by |
| Mr J Rockman |
| Date of next review | September 2023 |

Key staff involved in the plan

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| Role | Name(s) |
| Head of centre | **Jamie Rockman** |
| Exams officer line manager (Senior leader) | **Jamie Rockman** |
| Exams officer | **Teresa Brothers** |
| Deputy Heads/SENCo | **Carol Goodridge – SENCo****Sonia Kay****Dr Ian Johnson** |
| Senior leader(s) | **Sam Lock – Springboard****Lou West – Millside****Brian Goodridge – Activate****Louise Payne – The Gateway****Victor Ocansey – Interim****Julia Holder - Apollo** |
| TLRs | **Ruth White – Maths****Diane Stahlmann – English****Zak Khan – PE****Pierre Brocas – Science****Andrew Brench – ICT & Creative Media****Tina McLeish – Art & 3D Design** |

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Purpose of the plan

This plan examines potential risks and issues that could cause disruption to the exams process at Haybrook College by outlining actions/procedures to be invoked in case of disruption it is intended to mitigate the impact these disruptions have on our exam process.

Alongside internal processes, this plan is informed by the Ofqual (andNorthern Ireland Council for the Curriculum, Examinations and Assessment) **Exam system contingency plan: England, Wales and Northern Ireland** which provides guidance in the publication *What schools and colleges and other centres should do if exams or other assessments are seriously disrupted* and the **JCQ** **Joint Contingency Plan**for the Examination System in England, Wales and Northern Ireland

This plan also confirms Haybrook College compliance with JCQ’s **General Regulations for Approved Centres** (section 5.3)that the centre has in place:

* a written examination contingency plan which covers all aspects of examination administration. This will allow members of the senior leadership team to act immediately in the event of an emergency or staff absence. The examination contingency plan should reinforce procedures in the event of the centre being unavailable for examinations, or on results day, owing to an unforeseen emergency.

### Operating across more than one centre

As the head of centre and/or exams officer operates across more than one centre, the head of centre will ensure there is suitable support in place, so they can meet their obligations in relation to the recruitment, selection and training of staff across the centres for which they are responsible. The arrangements covered in this contingency plan relate to the following centres:

* Haybrook College, 112 Burnham Lane, Slough
* Haybrook College – Activate – Queens Road, Slough
* Haybrook College – The Gateway – 323 High Street, Slough

Possible causes of disruption to the exam process

### Exam officer extended absence at key points in the exam process (cycle)

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| Criteria for implementation of the plan*Key tasks required in the management and administration of the exam cycle not undertaken including:**Planning** *annual data collection exercise not undertaken to collate information on qualifications and awarding body specifications being delivered*
* *annual exams plan not produced identifying essential key tasks, key dates and deadlines*
* *sufficient invigilators not recruited*

*Entries** *awarding bodies not being informed of early/estimated entries which prompts release of early information required by teaching staff*
* *candidates not being entered with awarding bodies for external exams/assessment*
* *awarding body entry deadlines missed or late or other penalty fees being incurred*

*Pre-exams** *invigilators not trained or updated on changes to instructions for conducting exams*
* *exam timetabling, rooming allocation; and invigilation schedules not prepared*
* *candidates not briefed on exam timetables and awarding body information for candidates*
* *confidential exam/assessment materials and candidates’ work not stored under required secure conditions*
* *internal assessment marks and samples of candidates’ work not submitted to awarding bodies/external moderators*

*Exam time** *exams/assessments not taken under the conditions prescribed by awarding bodies*
* *required reports/requests not submitted to awarding bodies during exam/assessment periods, for example very late arrival, suspected malpractice, special consideration*
* *candidates’ scripts not dispatched as required for marking to awarding bodies*

*Results and post-results** *access to examination results affecting the distribution of results to candidates*
* *the facilitation of the post-results services*
 |
| Centre actions to mitigate the impact of the disruption* SLT to nominate deputy.
* EO to devise checklist of duties & key dates/tasks calendar for nominated deputy to follow
* Nominated deputy to contact awarding bodies & access The Exams Office portal for advice/access training on new to exams.
* Contact the Slough Exams Officer Network for advice if needed.
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### Deputy Heads/SENCo extended absence at key points in the exam cycle

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| Criteria for implementation of the plan*Key tasks required in the management and administration of the access arrangements process within the exam cycle not undertaken including:**Planning** *candidates not tested/assessed to identify potential access arrangement requirements*
* *centre fails to recognise its duties towards disabled candidates as defined under the terms of the Equality Act 2010*
* *evidence of need and evidence to support normal way of working not collated*

*Pre-exams** *approval for access arrangements not applied for to the awarding body*
* *centre-delegated arrangements not put in place*
* *modified paper requirements not identified in a timely manner to enable ordering to meet external deadline*
* *staff (facilitators) providing support to access arrangement candidates not allocated and trained*

*Exam time** *access arrangement candidate support not arranged for exam rooms*
 |
| Centre actions to mitigate the impact of the disruption* SLT to nominate deputy.
* EO to assist with the administrative process of JCQ Access Arrangements application online and to liaise with the school’s specialist assessor and HoC.
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### Teaching staff extended absence at key points in the exam cycle

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| Criteria for implementation of the plan*Key tasks not undertaken including:**Early/estimated entry information not provided to the exams officer on time; resulting in pre-release information not being received**Final entry information not provided to the exams officer on time; resulting in candidates not being entered for exams/assessments or being entered late/late or other penalty fees being charged by awarding bodies**Non-examination assessment tasks not set/issued/taken by candidates as scheduled**Candidates not being informed of centre assessed marks before marks are submitted to the awarding body and therefore not being able to consider appealing internal assessment decisions and requesting a review of the centre’s marking**Internal assessment marks and candidates’ work not provided to meet awarding body submission deadlines* |
| Centre actions to mitigate the impact of the disruption* HoC, and Curriculum Leads to facilitate with providing information to EO.
* Hoc to co-ordinate with other teaching staff across the centres to ensure deadlines are met.
* If appropriate AB to be notified of teaching absence if an extension to internal assessment submission is needed
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### Invigilators - lack of appropriately trained invigilators or invigilator absence

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| Criteria for implementation of the plan*Failure to recruit and train sufficient invigilators to conduct exams**Invigilator shortage on peak exam days**Invigilator absence on the day of an exam* |
| Centre actions to mitigate the impact of the disruption* EO to ensure training is provided to all new staff before the exam cycle begins.
* Annual refresher training to be held for all existing staff.
* SLT/HoC to assist on exam days where needed.
* Cross centre support if staff are absent i.e. if staff shortage at Springboard, Millside staff to offer additional staff.
* EO/SENCo to liaise in advance to identify the number of staff required for Access Arrangements.
* Staffing plan to issued prior to exam day.
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### Exam rooms - lack of appropriate rooms or main venues unavailable at short notice

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| Criteria for implementation of the plan*Exams officer unable to identify sufficient/appropriate rooms during exams timetable planning**Insufficient rooms available on peak exam days**Main exam venues unavailable due to an unexpected incident at exam time* |
| Centre actions to mitigate the impact of the disruption* EO to liaise with SLT/HoC/Facilities team on rooms required, once access arrangement needs have been confirmed by SEN team.
* Exam timetable to be planned at least 6 weeks in advance so in the event of shortage of rooms, application can be made for an alternative venue to the JCQ.
* In the event of an unexpected incident on the day, exam board to be notified and an emergency application made to use one of the college’s offsite venues as alternative venue
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### Cyber-attack

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| Criteria for implementation of the plan*Where a cyber-attack may compromise any aspect of delivery* |
| Centre actions to mitigate the impact of the disruption* Promptly reporting any incidents to the relevant awarding body/bodies which might compromise any aspect of assessment delivery such as a cyber-attack
* Where candidates produce work electronically, ensuring their work is backed-up regularly and stored securely on the centre’s IT system / Ensuring protection of the candidates’ work from corruption and considering the risks and implications of any cyber-attack
* Following and regularly reviewing National Cyber Security Centre advice for support in cyber security preparedness and mitigation work / Using the NCSC's free [Web Check](https://www.ncsc.gov.uk/information/web-check) and [Mail Check](https://www.ncsc.gov.uk/information/mailcheck) services to help protect from cyber-attacks.
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### Failure of IT systems

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| Criteria for implementation of the plan*MIS system failure at final entry deadline**MIS system failure during exams preparation**MIS system failure at results release time* |
| Centre actions to mitigate the impact of the disruption* Contact Awarding Bodies to seek an extension to deadline of entries.
* Contact BCT Technologies helpdesk for IT support.
* If unable to rectify MIS failure, entries to be made via Awarding Bodies online portals.
* Failure of MIS system during exam preparation, BCT Technologies to liaise with Arbor help desk to seek solutions.
* Failure of MIS systems at results release time, results to be downloaded from Awarding Bodies online portals, to ensure that provisional results slips can be issued on time to students.
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### Emergency evacuation of the exam room (or centre lock down)

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| Criteria for implementation of the plan*Whole centre evacuation (or lock down) during exam time due to serious incident resulting in exam candidates being unable to start, proceed with or complete their exams* |
| Centre actions to mitigate the impact of the disruption* Executive Headteacher/SLT to invoke College emergency procedures, depending on the nature of the incident, local authorities/agencies to be notified.
* Awarding bodies to be notified of a whole college incident.
* Alternative college venue to be sought if available.
* Apply for whole cohort special consideration if exams cannot be completed.
* Enter candidates for next series if exams cannot proceed if possible (Functional Skills, Entry Level).
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### Disruption of teaching time in the weeks before an exam – centre closed for an extended period

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| Criteria for implementation of the plan*Centre closed or candidates are unable to attend for an extended period during normal teaching or study supported time, interrupting the provision of normal teaching and learning* |
| Centre actions to mitigate the impact of the disruption |

### Candidates at risk of being unable to take examinations - centre remains open

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| Criteria for implementation of the plan*Candidates at risk of being unable to attend the examination centre to take examinations as normal* |
| Centre actions to mitigate the impact of the disruption* SLT/EO to notify Awarding Body of situation and if appropriate apply for special consideration.
* SLT to liaise with parents, carers and candidates regarding the extent of the “crisis” and make the appropriate decisions in the best interest of the student.
* Student to be entered for next available exam series if possible.
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###  Centre at risk of being unable to open as normal during the examination period

(Including in the event of the centre being unavailable for examinations owing to an unforeseen emergency)

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| Criteria for implementation of the plan*Centre at risk of being unable to open as normal for scheduled examinations*  |
| Centre actions to mitigate the impact of the disruption* Awarding bodies to be notified as soon as practically possible.
* Executive Headteacher/SLT to liaise with parents, carers and candidates.
* Facilities team and EO to if possible organise alternative venue and ensure that all candidates are aware of changes. Groupcall to be used to notify parents, carers and candidates.
* Whole cohort special consideration to be sought to mitigate any potential of under performance in the exam/s.

Alternative Buildings to main Haybrook Site:* Activate – Queens Road, Slough
* The Gateway – 323 High Street, Slough
* Interim/Rotunda – Northampton Road, Slough
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###  Disruption in the distribution of examination papers

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| Criteria for implementation of the plan*Disruption to the distribution of examination papers to the centre in advance of examinations* |
| Centre actions to mitigate the impact of the disruption* Awarding organisations to provide guidance on the conduct of examinations in such circumstances
* EO to contact Awarding bodies to seek electronic access to examination papers via a secure network
* Replacement papers to be printed and ensure replacements are stored as per JCQ regulations.
* Any breeches in security must be reported to Awarding bodies.
* As a last resort, and in close collaboration with centres and regulators, awarding organisations to consider scheduling of the examination on an alternative date)
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###  Disruption to transporting completed examination scripts

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| Criteria for implementation of the plan*Delay in normal collection arrangements for completed examination scripts/assessment evidence* |
| Centre actions to mitigate the impact of the disruption* Where examinations are part of the national ‘yellow label’ service or where awarding bodies arrange collections, centres should contact the relevant awarding bodies for advice and instructions and should not make their own arrangements for transportation unless told to do so by the awarding body
* EO to ensure that Parcelforce are notified of a missed collection.
* Completed scripts to be kept secure in the exam safe until alternative collection can be made.
* Any examinations where Haybrook makes its own collection arrangements, EO to investigate alternative options that comply with the requirements detailed in the JCQ publication *Instructions for conducting examinations*
* Awarding Body to be notified of delay.
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###  Assessment evidence is not available to be marked

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| Criteria for implementation of the plan*Large scale damage to or destruction of completed examination scripts/assessment evidence before it can be marked**Completed examination scripts/assessment evidence does not reach awarding organisations*  |
| Centre actions to mitigate the impact of the disruption* EO to notify Awarding Bodies upon discovery of damage/destruction of scripts.

SLT to communicate with students, parents and carers.* Awarding organisations to generate candidate marks for affected assessments based on other appropriate evidence of candidate achievement as defined by the awarding organisations
* Where marks cannot be generated by awarding organisations candidates may need to retake affected assessment in a subsequent assessment series.
* Ensure that any evidence of previous attainment in mock exams, assessments is available as evidence of prior attainment for Awarding Bodies.
* Apply for whole cohort special consideration
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###  Centre unable to distribute results as normal or facilitate post results services

(Including in the event of the centre being unavailable on results day owing to an unforeseen emergency)

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| Criteria for implementation of the plan*Centre is unable to access or manage the distribution of results to candidates, or to facilitate post-results services* |
| Centre actions to mitigate the impact of the disruption* EO to contact Awarding Bodies for advice on alternative options.
* Facilities team to open alternative venue during summer holiday period.
* Groupcall to be used to notify parents, students and carers of alternative venue.

Results to be downloaded securely from Awarding Bodies online portals and distributed to candidates via recorded delivery.Alternative venue details:Alternative Buildings to main Haybrook Site:* Activate – Queens Road, Slough
* The Gateway – 323 High Street, Slough
* Interim/Rotunda – Northampton Road, Slough
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Further guidance to inform procedures and implement contingency planning

Ofqual

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| **What schools and colleges and other centres should do if exams or other assessments are seriously disrupted****Contingency planning**You should prepare for possible disruption to exams and other assessments and make sure staff are aware of these plans.**General contingency guidance*** [emergency planning and response](https://www.gov.uk/guidance/emergencies-and-severe-weather-schools-and-early-years-settings) from the Department for Education in England
* [school organisation: local-authority-maintained schools](https://www.gov.uk/government/publications/school-organisation-maintained-schools) from the Department for Education in England
* [exceptional closure days](https://www.education-ni.gov.uk/articles/exceptional-closure-days) from the Department of Education in Northern Ireland
* [checklist - exceptional closure of schools](https://www.education-ni.gov.uk/publications/checklist-exceptional-closure-schools) from the Department of Education in Northern Ireland
* [school terms and school closures](https://www.nidirect.gov.uk/articles/school-terms-and-school-closures) from NI Direct
* [opening schools in extremely bad weather](https://gov.wales/opening-schools-extremely-bad-weather-guidance-schools) - guidance for schools from the Welsh Government
* [bomb threats](https://www.gov.uk/government/publications/crowded-places-guidance/bomb-threats) procedures for handling bomb threats from the National Counter Terrorism Security Office

**Disruption to assessments or exams**In the absence of any instruction from the relevant awarding organisation, you should make sure that any exam or timetabled assessment takes place if it is possible to hold it. This may mean relocating to alternative premises. You should discuss alternative arrangements with your awarding organisation if:* the exam or assessment cannot take place
* a student misses an exam or loses their assessment due to an emergency, or other event, outside of the student’s control

See also the [JCQ Joint Contingency Plan for the Examination System](https://www.jcq.org.uk/exams-office/other-documents/jcq-joint-contingency-plan/) in England, Wales and Northern Ireland.**Steps you should take****Exam planning**Review contingency plans well in advance of each exam or assessment series. Consider how, if the contingency plan is invoked, you will comply with the awarding organisation’s requirements.**In the event of disruption**1. Contact the relevant awarding organisation and follow its instructions.
2. Take advice, or follow instructions, from relevant local or national agencies in deciding whether your centre is able to open.
3. Identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with the relevant awarding organisation, ensuring the secure transportation of questions papers or assessment materials to the alternative venue.
4. Where accommodation is limited, prioritise students whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned.
5. In the event of an evacuation during an examination please refer to JCQ’s [Centre emergency evacuation procedure](https://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations/centre-emergency-evacuation-procedure).
6. Communicate with parents, carers and students any changes to the exam or assessment timetable or to the venue.
7. Communicate with any external assessors or relevant third parties regarding any changes to the exam or assessment timetable.

**After the exam**1. Consider whether any students’ ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration.
2. Advise students, where appropriate, of the opportunities to take their exam or assessment at a later date.
3. Ensure that scripts are stored under secure conditions.
4. Return scripts to awarding organisations in line with their instructions. Never make alternative arrangements for the transportation of completed exam scripts, unless told to do so by the awarding organisation.

**Steps the awarding organisation should take****Exam planning**1. Establish and maintain, and at all times comply with, an up-to-date, written contingency plan.
2. Ensure that the arrangements in place with centres and other third parties enable them to deliver and award qualifications in accordance with their conditions of recognition.

**In the event of disruption**1. Take all reasonable steps to mitigate any adverse effect, in relation to their qualifications, arising from any disruption.
2. Provide effective guidance to any of their centres delivering qualifications.
3. Ensure that where an assessment must be completed under specified conditions, students complete the assessment under those conditions (other than where any reasonable adjustments or special considerations require alternative conditions).
4. Promptly notify the relevant regulators about any event which could have an adverse effect on students, standards or public confidence.
5. Coordinate its communications with the relevant regulators where the disruption has an impact on multiple centres or a wide range of learners.

**After the exam**Consider any requests for special consideration for affected students. For example, those who may have lost their internally assessed work or whose performance in assessments or exams could have been affected by the disruption.**If any students miss an exam or are disadvantaged by the disruption**If some of the students have been adversely affected by the disruption, you should ask the awarding organisation about applying for special consideration.Decisions about special consideration, when it is or is not appropriate, is for each awarding organisation to make. Their decisions might be different for different qualifications and for different subjects.See also [JCQ’s guidance on special considerations](https://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)**Wider communications**The regulators, [Ofqual](https://www.gov.uk/ofqual) in England, [Qualifications Wales](http://qualificationswales.org/) in Wales and [CCEA Regulation](http://ccea.org.uk/) in Northern Ireland, will share timely and accurate information, as required, with awarding organisations, government departments and other stakeholders.The [Department for Education](https://www.gov.uk/government/organisations/department-for-education) in England, the [Department of Education](https://www.education-ni.gov.uk/) in Northern Ireland and the [Welsh Government](http://gov.wales/topics/educationandskills/?lang=en) will inform the relevant government ministers as soon as it becomes apparent that there will be significant local or national disruption; and ensure that they are kept updated until the matter is resolved.Awarding organisations will alert the [Universities and Colleges Admissions Service](https://www.ucas.com/) (UCAS) and the [Central Applications Office](http://www.cao.ie/) (CAO) about any impact of the disruption on their deadlines and liaise regarding student progression to further and higher education.Awarding organisations will alert relevant professional bodies or employer groups if the impact of disruption particularly affects them.**Widespread national disruption to the taking of examinations or assessments**The governments’ view across England, Wales and Northern Ireland is education should continue in 2021 to 2022 with schools remaining open and that examinations and assessments will go ahead in both autumn 2021 and summer 2022.As education is devolved, in the event of any widespread sustained national disruption to examinations or assessments, national government departments will communicate with regulators, awarding organisations and centres prior to a public announcement. Regulators will provide advice to government departments on implications for exam timetables.We will update this page as necessary, with any further relevant links, should national disruption occur. |

(Ofqual guidance extract above taken directly from the Exam system contingency plan: England, Wales and Northern Ireland - **What schools and colleges and other centres should do if exams or other assessments are seriously disrupted** (last updated 30 September 2021) <https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland/what-schools-and-colleges-should-do-if-exams-or-other-assessments-are-seriously-disrupted>)

JCQ

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| 15.1 The qualification regulators, awarding bodies and government departments responsible for education have prepared and agreed information for schools and colleges in the event of examinations being seriously disrupted. This jointly agreed information will ensure consistency of response in the event of major disruption to the examinations system affecting significant numbers of candidates. Further information may be found at: <https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland> 15.2 In addition, awarding bodies have their own well-established contingency plans in place to respond to disruptions. It is important that exams officers who are facing disruption liaise directly with the relevant awarding body/bodies. 15.3 Centres should prepare plans for any disruption to examinations as part of their general emergency planning. It is important to ensure that relevant centre staff are familiar with the plan. Consideration should be given as to how these arrangements will be communicated to candidates, parents and staff should disruption to examinations occur. 15.4 In the event that the head of centre decides the centre cannot be opened for scheduled examinations, the relevant awarding body must be informed as soon as possible. Awarding bodies will be able to offer advice regarding the alternative arrangements for conducting examinations that may be available and the options for candidates who have not been able to take scheduled examinations. 15.5 The awarding bodies will designate ‘contingency days’ for examinations, summer 2023. This is consistent with the qualification regulators’ document *Exam system contingency plan: England, Wales and Northern Ireland*: <https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland> The designation of ‘contingency days’ within the common examination timetable is in the event of national or significant local disruption to examinations. It is part of the awarding bodies’ standard contingency planning for examinations. In the event of national disruption to a day of examinations in summer 2023, the awarding bodies will liaise with the qualification regulators and government departments to agree the most appropriate option for managing the impact. As a last resort the affected examinations will be rescheduled. Although every effort would be taken to keep the impact to a minimum, it is possible that there could be more than one timetable date affected following the disruption, up to and including the last contingency day. Centres will be alerted if it is agreed to reschedule the examinations and the affected candidates will be expected to make themselves available in such circumstances. The decision regarding the rescheduling of examinations will always rest with the awarding body. The centre must conduct the examination on the scheduled date unless instructed to do otherwise by the awarding body. Where candidates choose not to be available for the rescheduled examination(s) for reasons other than those traditionally covered by special consideration, they will not be eligible for enhanced grading arrangements. Centres must therefore ensure candidates and parents are aware of the contingency arrangements so that they may take them into account when making their plans for the summer. However, the awarding bodies will not insist upon candidates being available throughout the entire timetable period as a matter of course.  |

(JCQ guidance above taken directly from **Instructions for conducting examination**s 2022-2023 <http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations>, section 15, Contingency planning)

JCQ Joint Contingency Plan [www.jcq.org.uk/exams-office/other-documents](http://www.jcq.org.uk/exams-office/other-documents)

JCQ notice - Preparing for disruption to examinations (effective from 11 October 2021) [www.jcq.org.uk/exams-office/other-documents](http://www.jcq.org.uk/exams-office/other-documents)

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JCQ Notice to Centres - Examination contingency plan/examinations policy [www.jcq.org.uk/exams-office/general-regulations/notice-to-centres--exam-contingency-plan/](http://www.jcq.org.uk/exams-office/general-regulations/notice-to-centres--exam-contingency-plan/)

General Regulations for Approved Centres [www.jcq.org.uk/exams-office/general-regulations](http://www.jcq.org.uk/exams-office/general-regulations)

Guidance notes on alternative site arrangements [www.jcq.org.uk/exams-office/online-forms](http://www.jcq.org.uk/exams-office/online-forms)

Guidance notes for transferred candidates [www.jcq.org.uk/exams-office/online-forms](http://www.jcq.org.uk/exams-office/online-forms)

Instructions for conducting examinations [www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations](http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations)

A guide to the special consideration process [www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

GOV.UK

Emergency planning and response: Exam and assessment disruption [www.gov.uk/government/publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings](https://www.gov.uk/government/publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings)

Dispatch of exam scripts guide: Ensuring the service runs smoothly; Contingency planning [www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service](https://www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service)

National Cyber Security Centre

The NCSC's free [Web Check](https://www.ncsc.gov.uk/information/web-check) and [Mail Check](https://www.ncsc.gov.uk/information/mailcheck) services can help protect schools from cyber-attacks.  Two NCSC cyber security services, which are already helping thousands of organisations to protect their websites and email servers from cyber-attacks, are now available to **all UK schools**.  Both tools are available free of charge, are quick to set up, and thereafter run automatically.  More information is available from the [NCSC website](https://www.ncsc.gov.uk/blog-post/cyber-tools-for-uk-schools).

The Department for Education has been asking centres to review **National Cyber Security Centre advice** following increasing number of cyber-attacks involving ransomware infections. The NCSC information supports centres in cyber security preparedness and mitigation work.

Ransomware attacks continue and the Department is reminding centres to review the NCSC advice and to take precautions. This includes ensuring that you have backups in place for your key services and data.

For ease of reference, the Department has highlighted key links relating to the NCSC cyber security guidance below:

1. [More ransomware attacks on UK education - NCSC.GOV.UK](https://www.ncsc.gov.uk/news/alert-targeted-ransomware-attacks-on-uk-education-sector)
2. [Ransomware advice and guidance for your IT teams to implement](https://www.ncsc.gov.uk/guidance/mitigating-malware-and-ransomware-attacks)
3. [Offline backups in an online world](https://www.ncsc.gov.uk/blog-post/offline-backups-in-an-online-world)
4. [Backing up your data](https://www.ncsc.gov.uk/collection/small-business-guide/backing-your-data)
5. [Practical resources to help improve your cyber security](https://www.ncsc.gov.uk/section/education-skills/cyber-security-schools)
6. [Building Resilience: Ransomware and the risks to schools and ways to prevent it](https://www.youtube.com/watch?v=FppzWedY0ic&t=237s)
7. [School staff offered training to help shore up cyber defences - NCSC.GOV.UK](https://www.ncsc.gov.uk/news/school-staff-offered-training-to-help-cyber-defences)